



SERVICE ADVISORY – Third Party Cabinets

April 3, 2009

Recently IT has become aware of cabinets entering the marketplace that are similar in design to our new Showpiece Cabinet, but have features such as exposed bolts, raised side panels, raised buttons, and incorrect playfield angles which IT's current product line does not contain. Some of these cabinets are professionally manufactured, while others may be constructed from existing cabinets or independently built. IT does not attempt to dictate to the market in what cabinets its game products are installed, but operators must carefully consider current best practices for safety and security when installing and operating any product in any location.

The new Showpiece™ Cabinet by Incredible Technologies has been designed to the highest standards of industry safety and security. Features like the padded control panel bumper, integrated surface graphics, and recessed and blind fasteners provide and enforce safety and convenience.

Furthermore, this new form factor requires the incorporation of what is usually a large, heavy, and expensive external monitor: IT's integrated monitor mounting system has been designed by professional mechanical engineers and thoroughly tested with a variety of monitors to ensure the greatest possible safety and stability in real-world use. IT's mounting system is designed to work with the Showpiece cabinet and the combination has been tested and marked for the proper spatial relationship to provide optimal game play and player safety. Use of IT mounting systems with non-IT cabinets or IT cabinets with non-IT mounting systems may reduce game play and/or increase player hazard.

Please note that IT cannot and will not be responsible for any potential or actual liability related to the use of third-party or modified IT cabinets, or monitor mounting systems. IT will not provide support for issues related to the installation of its products into such third-party or modified IT cabinets, and/or monitor mounting systems. Most importantly, **IT will not participate in the defense of any legal or regulatory action related to damages caused by the use of a third-party or modified IT cabinet and/or monitor mounting system and specifically disclaims all such liability with respect to the installation of its products in such cabinets and/or monitor mounting systems.**

Thank you for your attention to this matter.

Incredible Technologies